

The City of Chiloquin Announces Homeowner Education, Protection Program

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Chiloquin, OR – October 31, 2023 – The City of Chiloquin has partnered with [Service Line Warranties of America](#) (SLWA) to educate residents about their service line responsibilities and offer protection to residents for the water and sewer service lines that connect their homes to the utility systems. The coverage is voluntary and available at affordable monthly prices.

Many residents do not know that damage to the service lines on their property is their responsibility to repair. In the event of a service line repair emergency, the resident is responsible for scheduling the repair and covering the associated cost. As Chiloquin

homes age along with the infrastructure serving them, SLWA repair plans provide residents with an optional solution so they can be prepared for this type of unexpected repair.



The Service Line Warranty Program protects against repairs needed to pipes on homeowners' property. Repairs to these pipes are not covered by the City of Chiloquin and a basic homeowners insurance policy usually doesn't cover normal wear-and-tear to these pipes.

If a program customer's service line needs repaired, a simple call to the SLWA 24-hour hotline will dispatch a local, licensed and insured contractor familiar with local code. There are no service fees or deductibles, and the repair is guaranteed for one year. Interior Plumbing and Drainage coverage is also offered through the program.

This program is voluntary for homeowners, provided at no cost to the City of Chiloquin and no public funds are used to promote or administer the program.

“Our service plans not only cover the cost of the repair; they also provide homeowners with reputable, local contractors who will do the best possible job,” said Tom Rusin, CEO of SLWA parent HomeServe North America. *“We’re pleased to be partnering with the City of Chiloquin and look forward to the opportunity to provide Chiloquin homeowners with the assistance they need when faced with a home repair emergency.”*

Founded in 2003, SLWA has partnered with over 850 leading cities and municipalities in the U.S. to provide repair service plans that offer homeowners peace of mind and convenience. SLWA has been recognized as the nation's largest and most trusted source of utility line plans, endorsed by the National League of Cities. The company is committed to delivering an excellent customer service experience and is accredited by the Better Business Bureau. For questions about this service, or to enroll, contact SLWA at 866-922-9006 or visit www.slwofa.com.

About the City of Chiloquin

The city of Chiloquin, Oregon is located approximately 30 miles north of Klamath Falls in Klamath County. It is one mile east of Highway 97. The City limits boast of a population of 720. There is a small airport that parallels the highway. Chiloquin has an altitude of 4,200 feet. It is nestled in a small valley surrounded by mountains. The Williamson River runs through the center of town and joins with the Sprague River just to the south of the City limits. Fishing and hunting are favorite sports here. There are deer, elk and ducks in the area. Agency Lake is a favorite fishing place, while the Williamson River is considered one of Oregon's top trophy fly fishing waters.

About Service Line Warranties of America

Service Line Warranties of America (SLWA) is part of HomeServe North America (HomeServe), a leading provider of home repair solutions serving nearly 5 million customers across the US and Canada. Founded in 2003, SLWA is the trusted source of utility line protection programs endorsed by the National League of Cities. Together with HomeServe, SLWA is dedicated to supplying best-in-class repair plans and delivering superior customer service to consumers through over 1,200 leading city, municipal and utility partners.

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